



Krishna Village
Eco Yoga Community

Guest Feedback & Resolution Form

At Krishna Village, we strive to provide a peaceful and transformative environment for all our guests. We take your feedback seriously and use it to improve our community. Please complete this form so that our Management Team can review your concerns and respond appropriately.

Your feedback will be handled with discretion and shared only with the relevant management staff involved.

Please fill in the below form and email it (as a scan or photo) to both info@krishnavillage-retreat.com and madanalasa@krishnavillage.au.

1. Guest Information

- Full Name: _____
- Phone Number: _____
- Email Address: _____
- Date of Stay / Course Name: _____
- Preferred method of communication for follow up: _____

2. Nature of Concern

Please check the category that best describes the issue:

Accommodations / Facilities

Course Content / Facilitator

Staff / Volunteer Interaction

Community Atmosphere / Noise

Other: _____

3. Details of the Issue

Please provide a clear description of the situation, including dates, times, and any specific locations involved:

4. Desired Outcome

How can we best resolve this situation to your satisfaction?

Next Steps: Once submitted, this form is sent directly to the **Reception Manager** and **Senior Management**. We aim to assess all submissions and provide a formal response or request a follow-up meeting within **24–48 hours**.

Signature: _____ **Date:** _____

[OFFICE USE ONLY]

- **Received By:** _____ **Date/Time:** _____
- **Forwarded To:** Management Reception Manager
- **Resolution Date:** _____
- **Action Taken:** _____